

HOUSING AND RESIDENTIAL LIFE

THE LEADER

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ASSESSMENT

Resident assistants (RAs) play an important role in supporting students living in the residence halls. They help students make personal connections, identify campus resources that meet student needs, help them resolve problems and provide programming to support their success. Two tools served as evidence of how well RAs are achieving these goals: the national EBI survey completed by residence hall residents and a floor chart quiz completed by the RAs, on which they name each resident and one thing they know about them.

IMPACT

On the survey, residents reported that their RAs were doing an excellent job in almost all areas: community support, organizing programs, helping with problems, getting to know residents and building rapport. On the floor chart quiz, a strong majority of RAs could name and describe their residents. One area that Housing would like to develop is discussing academics with students, so RA training for 2016-17 has already incorporated a session on providing academic support and finding ways to comfortably explore residents' academic progress and model strong academic pursuits.



ENHANCING STUDENT LEARNING



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