B9: Applying and releasing/lifting/ending holds in Banner (SOAHOLD)

A student's ability to register can be affected by certain holds on their account. The Banner form for applying and releasing holds is SOAHOLD.

Your department may need to request Banner access for you to be able to apply/lift holds (<u>https://tech.wayne.edu/enterpriseapps/access</u>), or you may have a designated person who has access to SOAHOLD to apply/lift holds.

Applying a hold

Enter the student ID and term and click Go.

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Hold Type *	Hold Type Description	Reason	Release Indicator	Amount	From *	To *	Origina
WE	Wayne Experience-email advisor				03/22/2021	12/31/2099	
TG	Transcript & Grad 577-3653	Accounts Receivable Balance			01/27/2021	01/27/2021	AUTO
СВ	Current Term Bal 577-3653	Current Accts Recvble Balance			01/27/2021	01/27/2021	AUTO
K ◀ (1] of 1 ▶ ﴾ 10 ∨ Per Pa	age				Reco	ord 1 of 3

SOAHOLD is a historical form – that is, it includes all the holds applied on a student's account, both currently active and ones that have ended.

Set your cursor on a new line and enter the hold code in the "Hold Type" column. If you do not know your hold code, click on the three dots to the right of the field to pop open the list of codes (STVHLDD).

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Hold Sequence	Hold Type *	Hold Type Description			Reason			Rele	ease Indic	ator	Am	ount
1708556	WE	Wayne Experience-email	Hold Ty	pe Codes	(STVHLDD)					×		
1698247	TG	Transcript & Grad 313-57			()					*		
1665131	СВ	Current Term Bal 313-577	Criteria	0								
	•••		Code	Desc		Reg Ho	ld Env	Hold	Trans Hold	Gr		
4			AA	UG Adm	Bad Ck 313-577-3577					*		۰
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		io + i ci i ago	AC	ACT 313	3-577-3577						10001	a rorr
			AD	UAC Dire	ector 313-577-2680	Y						
			AE	Acad Sta	atus Excls 313-577-2680	Y						
			AR	Third Pa	rtv Bal 313-577-3653	Y						
\mathbf{I}	Activity Date	11/11/2024 12:00:00 AM		1 of 5	5 P 20 v Pe	er Page			Record 1 o	80 🔻		SAVE

For an alphabetical list holds currently in use, see <u>https://wayne.edu/registrar/registration/holds</u>

HOLD	TYPE CODE VALIDATION					🗄 Ins	ert 🗖	Delete 🌆 Cop	y 👻 Filte
Code *	Description *	Registration	Enrollment Verification	Transcript	Graduation	Grade	A/R	Application	Complian
AA	UG Adm Bad Ck 577-3577								
AB	GR Adm Bad Check 577								
AC	ACT 577-3577								
AD	UAC Director 577-2680	~							
AE	Acad Status Exclsn 577-2	~							
AR	Third Party Balance 577	~		~	~				
AT	Athletic Equipment 577-4								
BA	Prior Term Balance 577-3	~		~	~				
BC	Gen Ed-Basc Comp 577								
BE	MD Board Exams 577-1470	~			~				

You can also go directly to STVHLDD to see which functions are prevented by a specific hold code.

Once you have entered/selected your hold code, click SAVE. If you scroll to the right, you will see today's date as the From date and the To date is automatically set to 12/31/2099. The student will receive an autogenerated email letting them know a hold has been applied to their account.

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	DETAILS			🗘 Settings 🚦 Insert 📮 Delete ष Copy								
Hold Type *	Hold Type Description	Reason	Release Indicator	Amount	From *	To *						
EP	Eng Prof Exam 313-577-2680				05/08/2024	06/26/2024						
DE	Dean's Office (Contact Dept)	EdD Time Limit -313 5771606			11/05/2021	01/05/2022						
WE	Wayne Experience-email advisor				08/03/2021	04/07/2023						
TG	Transcript & Grad 313-577-3653	Accounts Receivable Balance			02/03/2020	02/03/2020						
СВ	Current Term Bal 313-577-3653	Current Accts Recvble Balance			05/27/2009	07/20/2009						
CA	Candidacy (Contact Dept.)	Must file Plan of Work			10/23/2006	03/22/2007						
RO	Registrar Office 313-577-3541				11/11/2024	12/31/2099						
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\mathbf{I}	Activity Date 11/11/2024 05:25:31 PM	Activity User AB8898				SAVE						

Holds can be set to active and end on specific dates by clicking in the date boxes, selecting the appropriate dates, and clicking SAVE.

TG	Transcript & Grad 577-3653	Accounts Receivable Balance			02	2/03/20	020	02/0	3/202	2
DE	Dean's Office (Contact Dept)	EdD Time Limit -313 5771606	•			Today	ý		•	3
СВ	Current Term Bal 577-3653	Current Accts Recvble Balance	Mar	rch		\mathbf{v}	2021		~	ק
CA	Candidacy (Contact Dept.)	Must file Plan of Work	Su	Mo	Tu	Wo	Th	Er	6.2	1
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To see how the hold originated (usually as an automatic system generated hold or through a UserID), scroll to the right. If you place your cursor on a line, the date and user who last updated the hold will appear at the bottom of the form.

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Release Indicator	Amount	From *	To *	Origination Code	Origination Code Description	Created User
		05/08/2024	06/26/2024			AB8898
		11/05/2021	01/05/2022			AY3138
		08/03/2021	04/07/2023			AB8898
		02/03/2020	02/03/2020	AUTO	Generated Automatically	WSUSTU
		05/27/2009	07/20/2009	AUTO	Generated Automatically	WSUSTU
		10/23/2006	03/22/2007			WSUSTU
		11/11/2024	12/31/2099			AB8898
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Releasing/lifting/ending a hold

To release/lift/end a hold, click on the To date and enter the date the hold should end. You can either enter type in the desired date or click on the calendar icon to select the date. Click SAVE.

If you enter the current date, the hold will end as soon as you hit SAVE. The student will receive an autogenerated email letting them know a hold has been released on their account.

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*	Hold Type Description	Reason	Release Indicator	Amount	Fro	m *		To *		Origi
	Wayne Experience-email advisor				03/	/22/20	21	04/02	2/2021	
	Transcript & Grad 313-577-3653	Accounts Receivable Balance			01/	/27/20	21	01/2	7/2021	AUT
	Current Term Bal 313-577-3653	Current Accts Recvble Balance			01/	/27/20	21	01/2	7/2021	AUT
	Registrar Office 313-577-3541				11/	11/202	24	11/13	3/2024	
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				27 28	29	30	31	1	2	
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				10 11	12	13	14	15	16	
				17 18	19	20	21	22	23	
	Activity Date 11/11/2024 05:5	52:28 PM Activity User AB8898		24 25	26	27	28	29	30	SAVE

IMPORTANT: When ending/lifting a hold, please only do so for holds under your jurisdiction (I.e., Probation, Wayne Experience, etc.). If in doubt, contact the department who placed the hold.

Student view

Students may view holds on their account through the Registration Portal (registration.wayne.edu) under "Prepare for Registration," or through Academica under Student Resources > Student Records > Student Profile (Holds)

Registration Status	
	Primary Curriculum Level: Undergraduate College: School of Social Work Degree: Bachelor of Social Work Program: Bachelor of Social Work Catalog Term: Fall 2020 Admit Type: Standard Major: Social Work Department: Social Work Dean
arned Hours You have Earned Hours for Level: Undergraduate, Institution Hours: 12, Transfer Hours: 62 Your class standing for registration purposes is Junior	